



Date: 17th October 2019

Recommendation Letter: Optimum Diversities

Dear Madam / Sir

I am writing to recommend the services of Optimum Diversities.

The national Department of Rural Development and Land Reform (DRDLR) had a need to create capacity for its team to pass on knowledge to new employees and other relevant stakeholders. A Train-the-Trainer solution was identified as the best way to deliver on this requirement.

Optimum was engaged by Agizo Solutions to deliver a Train-the-Trainer solution for this need by the (DRDLR).

Optimum was quick to respond to the request and provided a detailed proposal. The training solution delivered a quality and hassle-free training product to the targeted learners and the DRDLR as an organisation. Optimum provided access to skills, staff and management processes to support the DRDLR requirement. The Department was able to secure excellent benefits from its investment in the Train-the-Trainer programme.

Some of the outcomes derived from the training intervention were:

1. Learners were equipped to plan and prepare for facilitation
2. Learners were trained to facilitate learning
3. Learners were trained to evaluate learning and facilitation

Optimum Diversities came across as a reputable and responsive Education, Training and Project Management services company. I feel confident in recommending their training services. They are not only thorough, but also easy to work with, and always willing to take the time to discuss our concerns and respond to questions.

If you have any further questions, please feel free to contact me.

Regards,

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Managing Director



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